



**The Springfield-Branson National Airport is in the process of updating the airport's Master Plan. The Master Plan will guide the airport through the next twenty years of development. Input is being solicited from based aircraft owners to determine adequacy of the facility and desired improvements.**

**Thank you for taking the time to complete this survey. Your input will help shape the future of the Springfield-Branson National Airport.**

**If you have questions regarding this survey or would like to discuss any issues regarding the airport facility, please contact Nick Scott, Deputy Project Manager at (720)544-6504.**

1. This form was completed by:

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Title: \_\_\_\_\_ Company Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

2. Do you feel the space you currently rent from the Airport is adequate?

Yes

No

If not, what improvements do you desire? \_\_\_\_\_

3. Do you feel there is a need for any additional terminal, landside, or airside facilities?

Yes

No

If so, what facilities do you recommended, when would you like to see the additions, and in how many or in what scale should the facilities be added. \_\_\_\_\_

4. Are the current facilities and procedures for baggage handling adequate for you needs?

Yes

No

5. 4. Is the existing number of gates adequate for your current needs?

Yes

No

6. 5. Do you envision a gate capacity problem in the future?

Yes

No

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7. 6. Are the TSA processing procedures adequate and efficient in your opinion?

Yes

No

8. 7. Is the usage of ground support equipment being adequately utilized?

Yes

No

9. Does your airline practice any recycling programs?

Yes

No

What programs are used on the aircraft? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

What programs are used at the station? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

10. What is the average turnaround time of your flights? \_\_\_\_\_

11. Have you implemented any paperless efforts?

Yes

No

If so, what are they and where are they put into practice? \_\_\_\_\_

12. Do you have plans to purchase or utilize alternative fuel or electric GSE?

Yes

No

If so, what type of fueling or recharging stations would be required? \_\_\_\_\_

\_\_\_\_\_

13. Have you implemented any other energy consumption reduction efforts?

Yes

No

If so, what are they? \_\_\_\_\_

\_\_\_\_\_

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14. 13. Do you feel the existing GSE adequately supports your current needs?

Yes

No

Are there any airport provided GSE services you would like to see added at the Airport? \_\_\_\_\_

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15. Please provide any additional thoughts or concerns regarding the facilities at SGF here: \_\_\_\_\_

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**Thank You!**

**We appreciate your time. Thank you for your response. Every survey response received will greatly help our efforts on helping the Airport plan for the future.**

For more information about the Airport Master Plan, please visit [www.flyspringfield.com](http://www.flyspringfield.com)

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